

BOOKING AND CANCELLATION CONDITIONS

Individual reservation

Bookings must be guaranteed with a valid credit card until the end of the stay. The hotel will charge 30% of the total price with a minimum of 60 € for one night. The customer can pay the deposit amount by bank transfer but in this case the balance must be paid no later than the day before arrival otherwise the booking will be canceled.

Individual cancellation

If canceled up to 5 days before arrival date, the hotel refund the entire deposit. If canceled within 5 days of the arrival date the hotel retains the deposit. In case of no show, cancellation on the day of arrival or early departure the entire stay will be charged.

Group booking (3 rooms and more)

The hotel charge a deposit of 50% of total price on booking,

Cancellation group

If canceled up to 15 days prior to arrival, the hotel refund the entire deposit. If canceled within 15 days of the arrival date the hotel retains the deposit. In case of no show, cancellation on the day of arrival or early departure the entire stay will be charged.